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Attorney Docket No. 01705/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,742
Filed : November 2, 2001
For : SYSTEM, METHOD AND COMPUTER
PROGRAM PRODUCT FOR COMPLAINT
REPORT ISSUE
Art Unit :
Examiner :

SUBMISSION OF ACCURATE ENGLISH TRANSLATION

Assistant Commissioner for Patents
Washington, D.C. 20231

Att: Application Branch

S I R :

CERTIFICATE OF MAILING

I hereby certify this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231 on the date noted below.

Attorney: Leonard Holtz

Dated: February 11, 2002

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by check attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper, to Account No. 06-1378.

Responsive to the Patent Office Notice mailed January 22, 2002, the term for response to which expires on March 22, 2002, submitted herewith are the following:

1. Accurate English Translation of the above-identified application, referring to the application by Serial Number and filing date.
2. Formal Drawings - 7 sheets (Figs. 1-15).

The fee of \$130.00 for filing a "Non-English Specification" was previously submitted with the filing of the application. Thus, no further fees are required with this submission.

It is respectfully requested that prosecution on the merits now proceed.

Respectfully submitted,

Leonard Holtz, Esq.
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PATENT TRADEMARK OFFICE

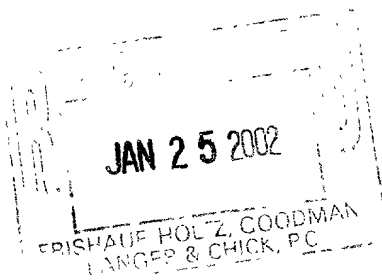


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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/002,742	11/02/2001	Toshio Ueno	01705/LH

01933
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CONFIRMATION NO. 3847

FORMALITIES LETTER



OC000000007338691

Date Mailed: 01/22/2002



NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The application was filed in a language other than English. Applicant is required to provide an English translation of the specification and a statement that the translation is accurate. (See 37 CFR 1.52(d)).
- Because your specification was filed in a language other than English, the Office was unable to determine the number of claims submitted. Additional claim fees may be due once the number of claims can be determined.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing figures contain text that is not in English (including, for example, a flow chart that was originally not in English that has been marked up to include the English text) see 37 CFR 1.84(p)(2) and 37 CFR 1.52(d)(1);

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

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